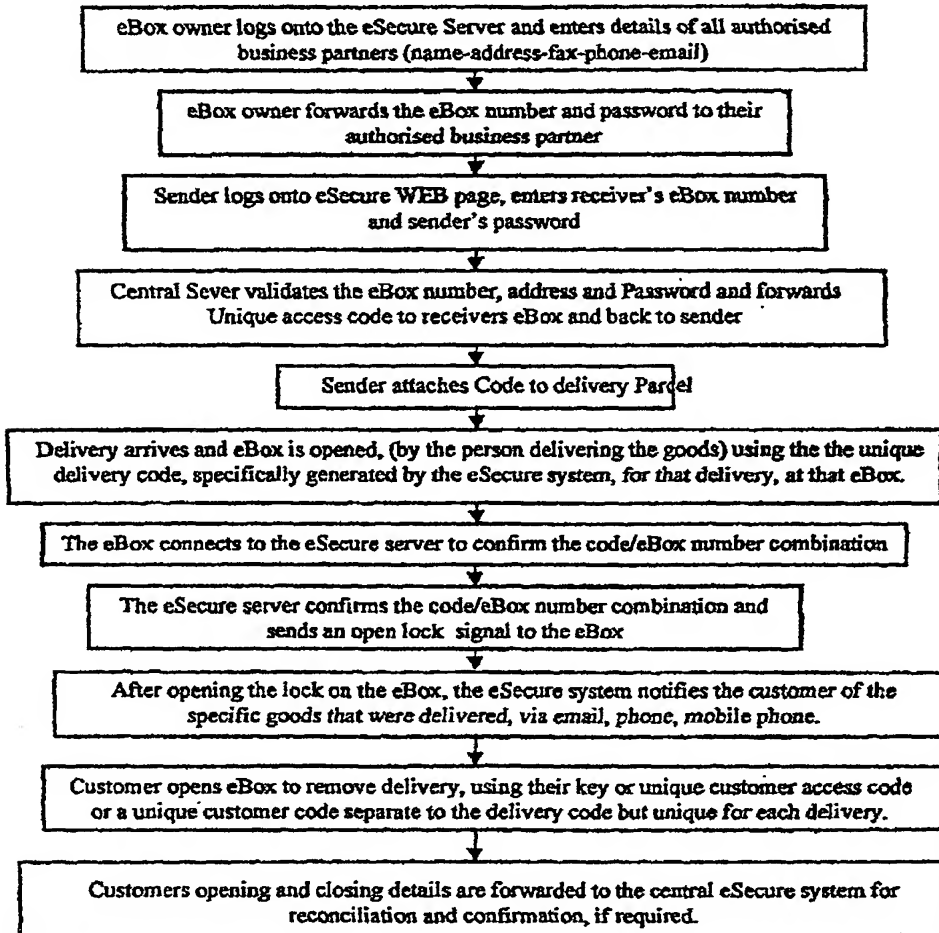
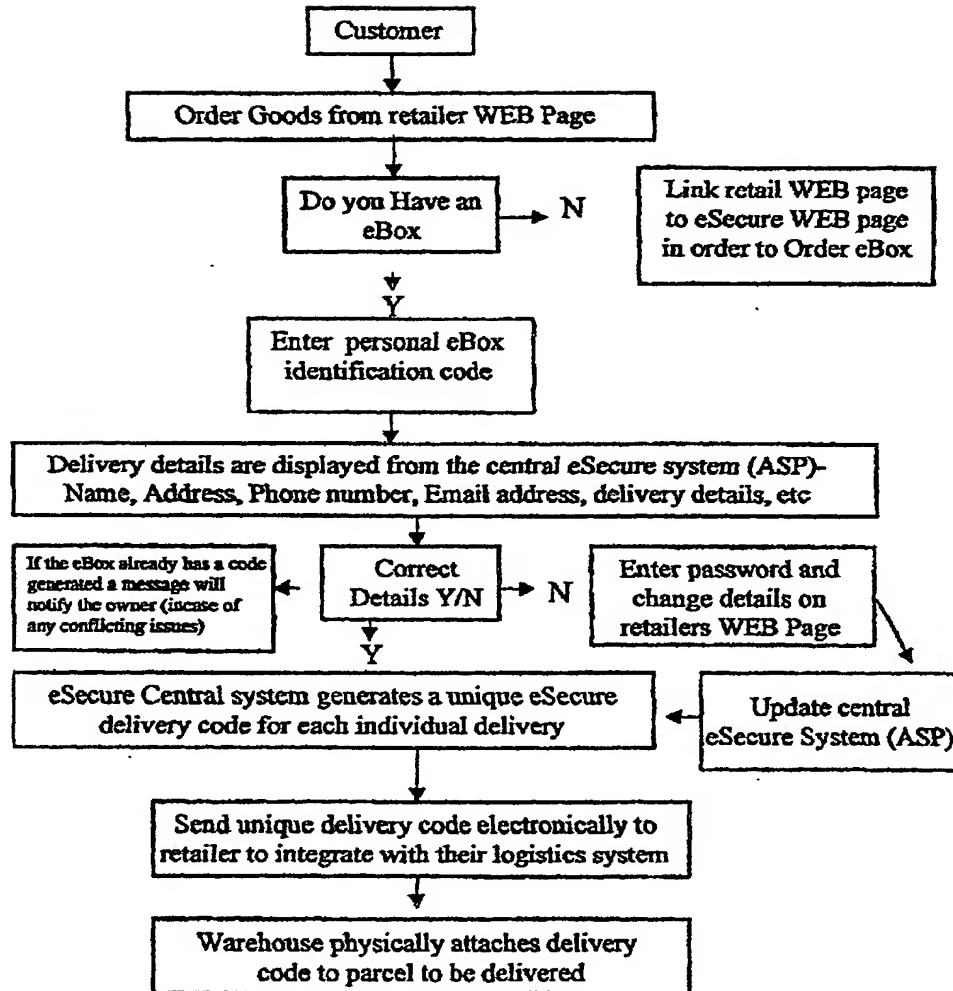


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**Business 2 Business eSecure System**

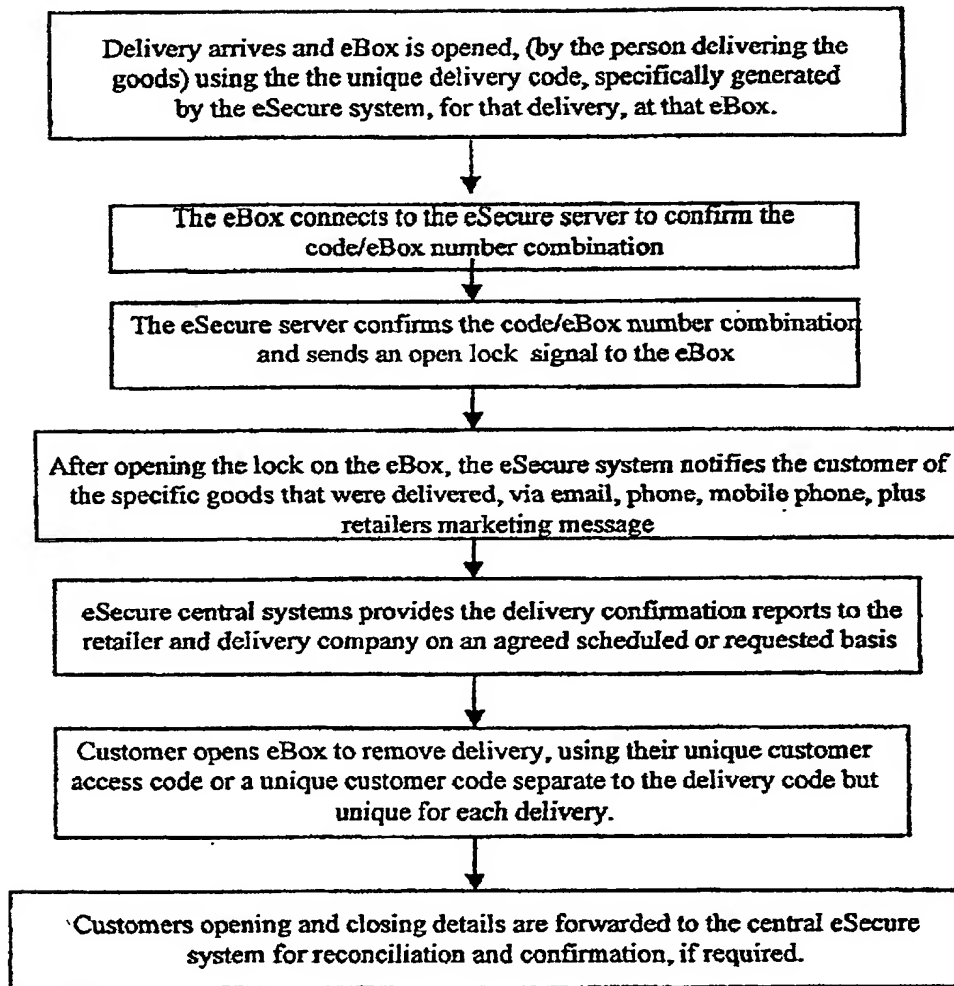
Business Flow Diagram for eSecure

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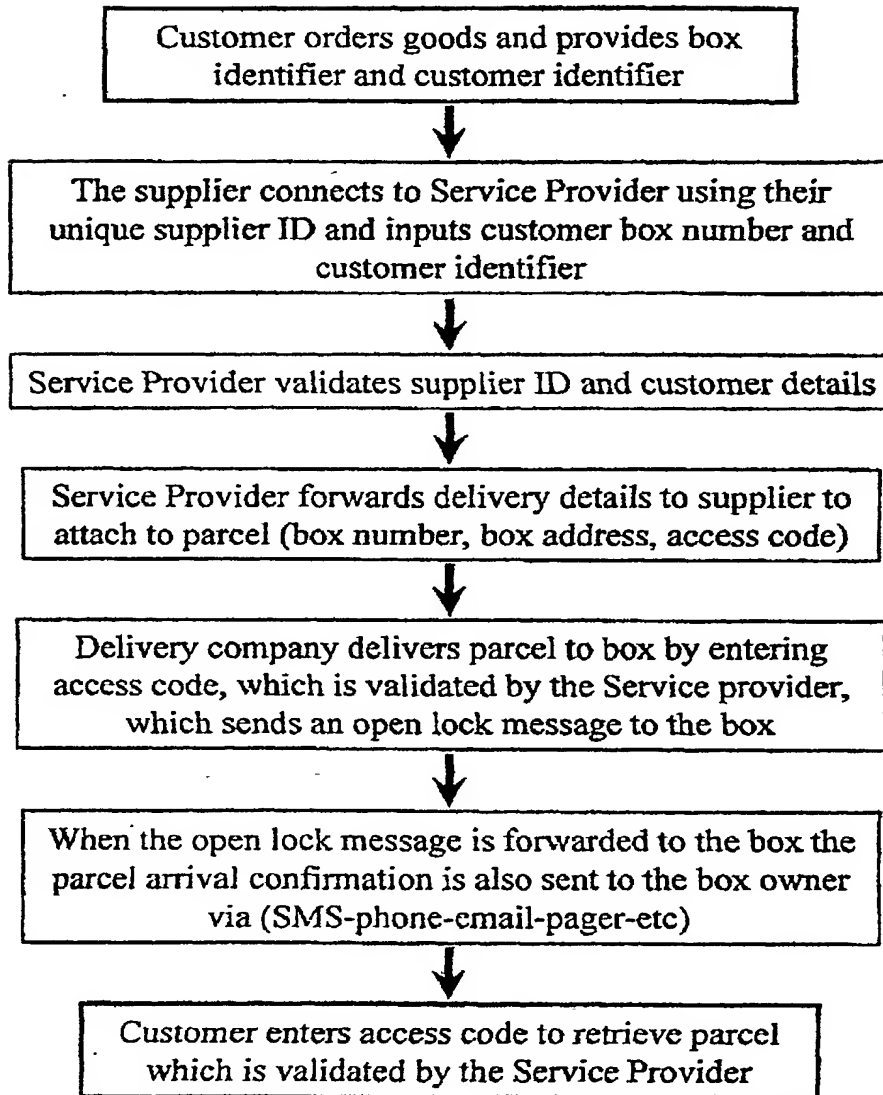
Business Flow Diagram for eSecure

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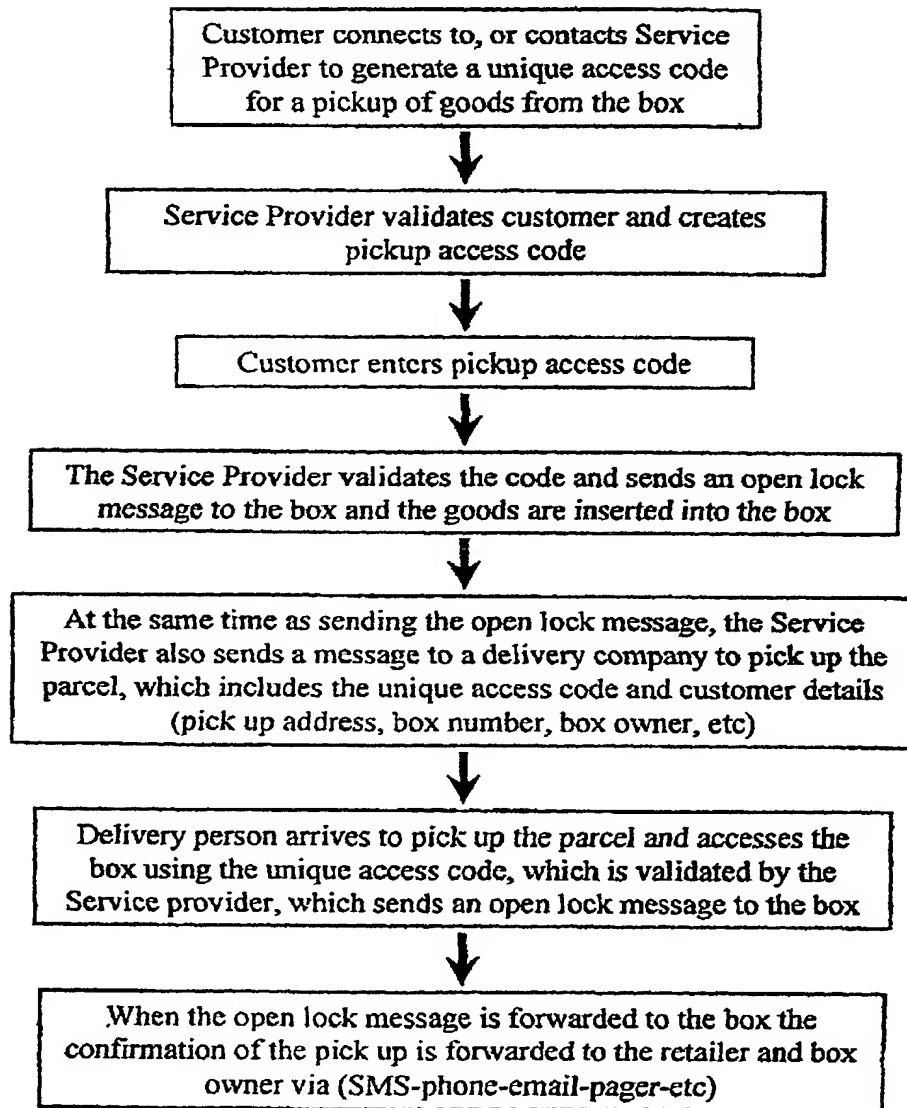


Business Flow Diagram for Ebox

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**Non Internet Solution**

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**Pickups option 1**

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## Pickups option 2

Customer enters standard pickup code which includes customers unique access code



The Service Provider validates the code and sends an open lock message to the box and the goods are inserted into the box



At the same time as sending the open lock message, the Service Provider also sends a message to a delivery company to pick up the parcel, which includes the unique access code and customer details (pick up address, box number, box owner, etc)



Delivery person arrives to pick up the parcel and accesses the box using the unique access code, which is validated by the Service provider, which sends an open lock message to the box



When the open lock message is forwarded to the box the confirmation of the pick up is forwarded to the retailer and box owner via (SMS-phone-email-pager-etc)

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Notification of the delivery arrival is forwarded to the customer. (The customer is required to pick up the goods within a specified time frame). Included in the notification is the box address, box number and access code.



Customer enters access code into box to retrieve parcel



Service Provider validates and sends an open lock message to the box and makes it available for next delivery



If the customer has not picked up the delivery from the Box within a specified period they are again notified via their confirmation details



If the customer has not picked up the delivery from the eBox within an additional specified period the goods are removed and customer is notified